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REISSUE APPLICATION: CONSENT OF ASSIGNEE: STATEMENT OF NON-ASSIGNMENT	Docket Number (Optional)	
This is part of the application for a valence potent hand as the	i al actual identified below	
This is part of the application for a reissue patent based on the original patent identified below.  Name of Patentee(s) David J. Attwater; Steven J. Whittaker  Francis J. Scahill; Alison D. Simons		
Patent Number 5,940,793	Date Patent Issued August 17, 1999	
Title of Invention		
Voice-Operated Services		
1. Silled herein is a statement under 37 CFR 3.73(b). (Form PTO/SB/96)		
Ownership of the patent is in the inventor(s), and no assignment of the patent is in effect.		
One of boxes 1 or 2 above must be checked. If multiple assignees, complete this form for each assignee. If box 2 is checked, skip the next entry and go directly to "Name of Assignee".		
The written consent of all assignees and inventors owning an undivided interest in the original patent is included in this application for reissue.		
The assignee(s) owning an undivided interest in said original patent is/are <a href="Cisco Technology">Cisco Technology</a> , Inc., and the assignee(s) consents to the accompanying application for reissue.		
Name of assignee/inventor (if not assigned)		
Signature ///	03-4pr-2004	
Typed or printed name and title of person signing for assignee (if assigned)		
Mallun Yen		
Vice President and Assistant Secretary		

This consists of Information is required by 37 CFR 1-172. The information is required to obtain or retain a beautiful by the proble-which in the following the personal by a U.S. o. 202 CFR 1-172. The Commission is required to the problem of the following the personal by a U.S. o. 202 CFR 1-172. The confidence including online the personal by a U.S. o. 202 CFR 1-172. The confidence including online to leak 6 mindred to consider the personal of the confidence including optimizing, preparating, and submitting the completed application form to be 1,05710. Then will very denoted upon the beddeduct access. Any comments on the amount of time by our require to complete the following the first manufact of them by our require to complete the first manufact very registents for reducing this burder, should be sent to the Cfire Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, V.A. 2231-1450. DO NOT SERD FEES OR COMPLETED FORMS TO THIS ADDRESS. SERVIN TO: Commissioner for Patents, P.O. Box 1450, Alexandria, V.A. 2231-314-50.

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PTO/S8/96 (10-08) Approved for use through 11/30/2008, OMB 0551-0031 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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STATEMENT UNDER 37 CFR 3.73(b)		
Applicant/Patent OwnerDavid J. Attwater et al.		
Application No./Patent No.: 5,940,793 Filed/Issue Date: August 17, 1999		
Entitled: Voice-Operated Services		
Cisco Technology, Inc		
(Name of Assignee, e.g., corporation, partnership, university, government agency, etc.)		
states that it is:		
1. X the assignee of the entire right, title, and interest; or		
2. an assignee of less than the entire right, title and interest (The extent (by percentage) of its ownership interest is%)		
in the patent application/patent identified above by virtue of either:		
A assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel, Frame, or for which a copy therefore is attached.		
OR		
B. X A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as follows:		
1. From: Inventors To: British Telecommunications plc		
The document was recorded in the United States Patent and Trademark Office at ' Real 8562 , Frame 0737 or for which a copy thereof is attached.		
2. From: British Telecommunications plc To: BT Ravenscourt LLC		
The document was recorded in the United States Patent and Trademark Office at Real 017982 Frame 0951 or for which a copy thereof is attached.		
3. From: BT Revenscourt LLC To: Cisco Ravenscourt LLC		
The document was recorded in the United States Patent and Trademark Office at  Real 017982 Frame 0967 or fir which a conv thereof is attached.		
Reel 017982 Frame 0967 or for which a copy thereof is attached.		
X Additional documents in the chain of title are listed on a supplemental sheet.		
As required by 37 CFR 3.73(b)(1)(i), the documentary evidence of the chain of title from the original owner to the assignee was, or concurrently is being, submitted for recordation pursuant to 37 CFR 3.11.		
[NOTE: A separate copy (i.e., a true copy of the original assignment document(s)) must be submitted to Assignment Division in accordance with 37 CFR Part 3, to record the assignment in the records of the USPTO. See MPEP 302.08]		
The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.		
Signature Date		
Signature Date		
Mallun Yen		
Printed or Typed Name Telephone Number		
Vice President and Assistant Secretary		

This collection of information is required by 3T CFR 3.73(b). The information is required to obtain or rotain a benefit by the public which is to file (and by the LUBPTO to process) an application. Confidentially is governed by 35 U.S.O. 122 and 3T CFR 1.11 and 1.4. This collection is estimated to take the random converted, including processing an application. Confidentially is governed by 35 U.S.O. 122 and 3T CFR 1.11 and 1.4. This collection is estimated to take the random converted in the collection of the random converted in an around of time you require to converted the filter manufactor force, U.S. Pearet means (Critice, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA. 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Featings, P.O. Box 450, Alexandria, VA. 22313-1450.

STATEMENT UNDER 37 CFR 3.73(B)	062891.1709
Continued from Page 1	

A chain of title from the inventors of the patent application identified on page 1 to the current assignee as follows:

Cisco Ravenscourt LLC to Cisco Technology, Inc.
 The document was recorded in the United States Patent and Trademark Office at Reel 017982, Frame 0976.